



# Latchel Home Assistant

Always one call or text away, 24/7/365



# What You Get

With Latchel you can schedule maintenance repairs 24/7/365, hire pros for home tasks, and get access to an ever-growing marketplace of financial benefits.



## Near Instant Response Time

A personal assistant to coordinate all maintenance & personal home chores, 24/7/365.



## Financial Protection

You get up to \$1,000 in immediate cash reimbursements on any accidental damages you're responsible for.



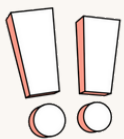
## 24/7 Troubleshooting

Easily resolve emergency maintenance issues over a video chat with one of our technicians.



## Enhanced Home Lifestyle

We help coordinate lifestyle chores like: home cleanings, tv mounting, furniture assembly, and more!

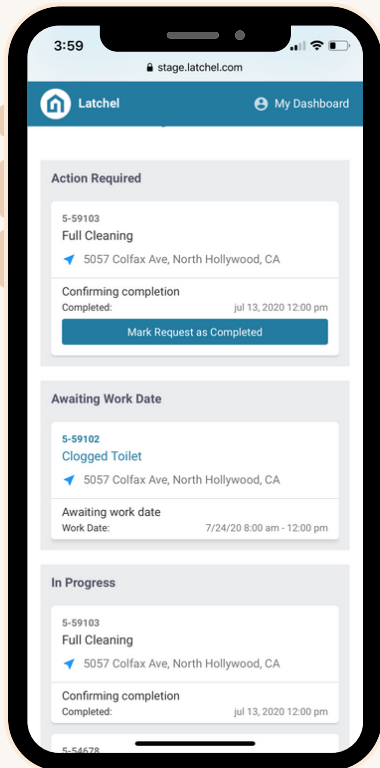


## Benefits Marketplace

Residents have access to custom benefits like cash back on insurance policies, or rewards for on-time rent payments!

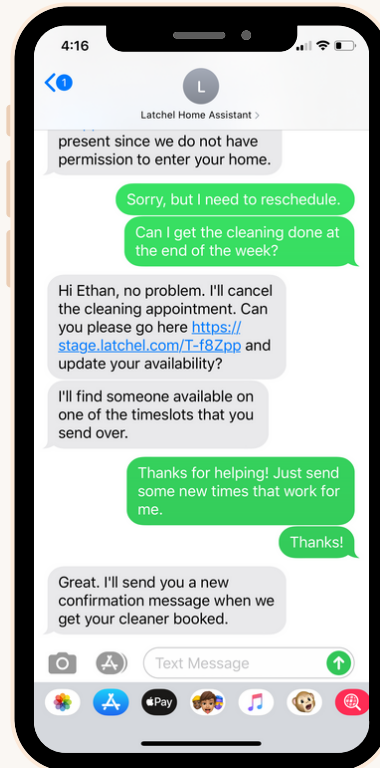
# How to Reach Your Home Assistant

You can reach your home assistant via call, text, or our dashboard 24/7/365.



## Schedule on Your Time

Provide your availability to your Home Assistant and we'll work with technicians and service providers to select the best timeslot.



## Easy to Track

We'll send confirmation texts and reminders on maintenance appointments. Track your requests easily from your dashboard.

We recommend bookmarking the Latchel portal website in your mobile browser for easy access to scheduling.

# Home Assistant

Your one stop shop for scheduling and organizing all your in home needs.

## Home Cleaning

One of the most requested services!

## Carpet Cleaning

Residents often request carpet before moving out.

## Furniture Assembly

Pesky Ikea furniture you don't want to deal with? We got you!

## Dog Walking

For when you can't be the one holding the leash.

## TV Mounting

We mount TVs, assemble furniture, and more!

## Junk Removal

A common request we find long term residents requesting.



## Standard Services

Home cleanings, TV Mounting, Furniture Assembly, Lawn Care, Carpet Cleaning, Pest Control, etc.

**Hourly Rate average \$40-70**



## Snack Size Services

Dog walking, light handyman work, Dry cleaning pickups, etc.

**Hourly Rate average \$20-30**

A \$20 deposit is required to order a service. Your deposit will be subtracted from your final bill.

# Cash Reimbursements

You'll get up to \$1,000 in cash reimbursements damages you'd normally be responsible for. No strings attached!



## Plumbing Clogs

Plumbing clogs? We'll drain your pipes, not your wallet.



## Garbage Disposal

Overestimated the power of your garbage disposal? You won't have to dispose of your money to fix it.



## Locksmith

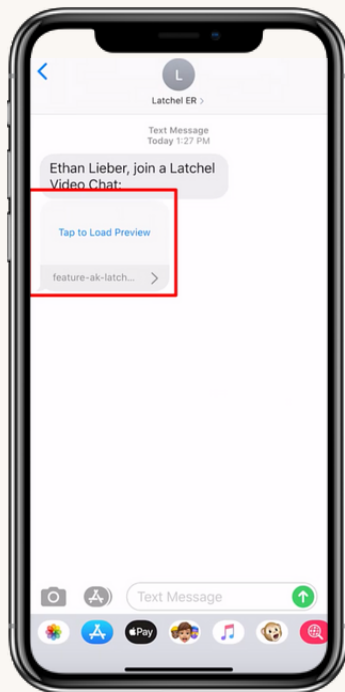
Forgot your keys inside? Lock-outs are covered so you can keep your cash locked in.

## Need to request a reimbursement?

[Submit Request](#)

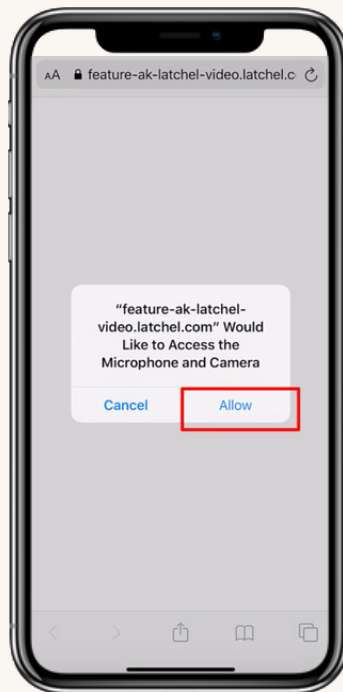
# Video Troubleshooting

Get real-time proactive video troubleshooting for emergency maintenance requests.



## Step 1

You'll receive a link via SMS from your Home Assistant



## Step 2

You'll receive a link via SMS from your Home Assistant



## Step 3

A video chat opens for proactive troubleshooting

# Latchel Benefits

Latchel offers a number of resident benefits that can easily be accessed from your dashboard



## Accidental Damage? Get \$1000 Back.

Receive up to \$1000 in reimbursements for accidental damages or lockouts thanks to Latchel Home Assistant.



## Get 2% cash back on rent and more.

Latchel grants you exclusive access to Enzo – the only place that gives you cash back on rent.



## Choose how you pay. No fees, rates from 0% APR.

Pay for leasing, moving, and home expenses with your favorite options: Apple Pay, Google Pay, credit/debit cards, pay-over-time plans, and more!



## Get the best-rated renter's insurance.

Trustpilot rates us as excellent 4.8 stars.



## Insurance rewards you didn't know you have.

Residents can earn 700+ marbles (\$7+) when they sign up, add at least one active policy, and take control of their insurance.



## Smart cash for credit cards.

Lower APR on your credit cards to 13%.



## Improve your oral health at-home.

Take control of your oral health & wellness with our at-home test. Use promo code "LACHEL" for 15% off any order, even subscriptions!



## \$0 lifetime fee on splitting & paying rent via YSplit.

Linking to 10,000+ billers nationwide, YSplit's app pays then charges every roommate separately for their share of the house bills.



## Get peace of mind.

It takes less than 20 minutes to write or update your legal will for free.



## Soft, sustainable eucalyptus bedding.

15% discount off all items on the S&G site with code "LACHEL".

Access your benefits in your dashboard.