

# Latchel

## Owner Benefits



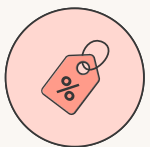
### Reduces Resident Attrition Increasing Your Net Income

- Latchel averages a 4.8/5 star rating for resident satisfaction.
- Increased resident satisfaction has a direct impact on resident retention. Latchel reduces resident attrition by 40%.
- Reduced turnovers save the time and cost of filling a vacancy.



### More Financial Protection For Your Properties

- Latchel provides \$1,000 in reimbursements to residents for resident caused damages - encouraging immediate fixes and ensuring you're not paying for resident responsible repairs.
- Latchel's 60 second response time, 24/7/365 ensures emergencies are never missed mitigating the risk of expensive asset damage.



### Saves Money with a Proactive Resident Services Approach

- Video-chat troubleshooting helps residents resolve or de-escalate 30% of maintenance requests without having to dispatch a service provider.
- This ensures you never pay unnecessary costs of dispatching vendors, or any hiked fees for emergencies that have been de-escalated.
- Move-out repairs are handled faster decreasing the vacancy time on the unit

